



Care &
Repair

Handyperson Service



01553 616200
careandrepair-wn.org



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Repair

Borough Council of
King's Lynn &
West Norfolk



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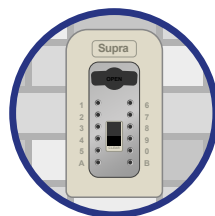
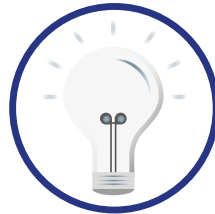
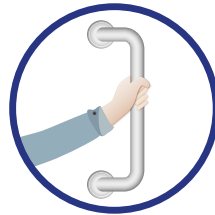
Are you a West Norfolk resident?

Do you have a disability or a health condition?

If so, grant funding could be available to help you live safely and independently inside your own home.

Works covered:

- Battery security lighting
- Concrete steps / galvanised hand rails
- Door reversal
- Energy saving lightbulbs
- Furniture raisers
- Grab rails / support rails / stair rails
- Half steps / bath boards / w.c frames / perching stools
- Smoke / carbon monoxide alarms
- Low level dementia measures
- Lever taps / flush handles
- Push button stopcocks
- Safety & security
- Thumb turns / key safes / door chains



Handyperson Service FAQs

Who qualifies for the Handyperson Service?

If you are a West Norfolk Resident with a disability or a health condition our service can help fit low level prevention measures to help keep you safe and independent at home.

Is there a cost to the service?

The service is grant funded for West Norfolk Residents.

I live in Fenland; do I still qualify for the service?

Unfortunately, no, but please contact Age UK on 0300 6669860. Their Handyperson Service is available for residents in Cambridge City, South & East Cambridgeshire, Hunts and Fenland and they will be happy to help.

I rent my property. Do I need to gain permission from my landlord prior to having any works?

Many of our low-level prevention's works do not involve anything structurally within a property. However, if such items need putting on walls within a property such as bannister or grab rails, threshold removing or levelling, key safes or other home security measures please check with your landlord before works are carried out.

Who will complete the works at my home?

We have a framework of trusted contractors who we use to carry out jobs for our clients and you will be contacted by telephone before any works take place.

How long will these preventative works take to complete?

Once we have received the referral for works required, we are generally able to complete these within 2-4 weeks.

Can you help people with Dementia whether they've had a formal diagnosis or not?

Yes. We can provide a variety of equipment for dementia residents including dementia clocks, bed alarms, coloured toilet seats, grab rails and light switches, signage for cupboards/doors and cutlery.

**For more information contact
Care & Repair on 01553 616200
or visit careandrepair-wn.org**



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